

# UNLOCKING POTENTIAL: THE KEY IS YOU

## Managing People

We all know the expression "people are our greatest asset". However, without the right management, coaching and leadership skills, we cannot assist them to reach their full potential. As their manager, you hold the key to their contribution to the team and to the business as a whole.

This interactive workshop will give you the skills and confidence needed to create and maintain highly effective teams. You will learn how to use communication and behaviours that engage your people, create strong relationships and facilitate teamwork.

It will empower you to take advantage of diversity, promote productivity, and manage conflict within your team and organisation.



## Learning Objectives

In this practical course, you'll learn how to:

-  Differentiate between the roles of leadership and management
-  Develop an authentic leadership style and build trusted relationships
-  Become an effective leader for your team and organisation
-  Align vision, culture, and strategy
-  Communicate effectively as a leader